

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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2171



Applicant: SWARTZ ET AL. Examiner: UNKNOWN  
Serial No.: 09/451,827 Group Art Unit: 2771  
Filed: NOVEMBER 30, 1999 Docket: 8567.121US01  
Title: SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR AN OPERATIONS ARCHITECTURE TO IMPLEMENT A LOCAL SERVICE ACTIVATION MANAGEMENT SYSTEM

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this Transmittal Letter and the paper, as described herein, are being deposited in the United States Postal Service, as first class mail, with sufficient postage, in an envelope addressed to: , Commissioner for Patents, Washington, D.C. 20231, on May 29, 2001.

By:

Debra A. Bailey  
Debra A. Bailey

Commissioner for Patents  
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